



## *Payment & Billing Policy Information*

Thank you for selecting Taylor Station Surgical Center for your procedure. Taylor Station Surgical Center **requires 50% payment at the time of service** on estimated cost based off facility fees (This could include your deductible, co-insurance and or out of pocket) copays are required in full. Understand that the amount given prior to surgery is an estimate only and that the amount may change depending on the procedure performed, implants used and what portion of you insurance benefits has been met when the claim is submitted. A registration clerk will be contacting you regarding your financial responsibility and to review your demographic information. At this time you may pay on your account or it will be required at the time of service. If you have not been contacted within 3 business days prior to your date of service please call us at 614-552-0232. If this obligation is not met by the time of service your procedure will be **cancelled**. If you feel that you need assistance with meeting this requirement there is a low interest loan program available, please ask your physician's office for a brochure or contact registration at 614-552-0232.

For your convenience, we accept the following payments

- ❖ Cash
- ❖ Check
- ❖ Credit Card (Visa, Master Card, American Express)
- ❖ CareCredit (to apply go to [taylorstation.com](http://taylorstation.com))
- ❖ HealthFirst (0-4% low interest loan program)
- ❖ Financial Assistance (requested and approved prior to date of service)

You are encouraged to contact your insurance company regarding your benefits. You may also get a separate bill from your doctor, anesthesiologist, pathologist, radiologist, and durable medical equipment (DME) provider services. Your insurance company can answer questions you have about your benefits and co-payments. These separate entities, contracted services may *not* be "in-network" with your insurance company. In this case, you may be obligated to pay a higher fee for "out-of-network" services.

- Durable Medical Equipment – DonJoy – 888-225-4398
- Pathology – Diagnostic Pathology Associates – 614-898-5515
- Radiology – Radiology Incorporated – 866-287-0568
- Anesthesia- Mask-614-761-1255



## Billing Summary

We are delighted that you have chosen Taylor Station Surgical Center to have your surgery/procedure. Our goal is to make your visit and recovery a positive experience.

We recognize that insurance terminology can be confusing for patients and their family. We have outlined the process, which will determine the surgery center costs for your procedure.

1. Your surgeon's office provides our business office with information to verify with your insurance company prior to your procedure, the benefit coverage for our facility charge only.
2. During the Registration Call and Check-In Process, we cover the **estimate** of the facility charge based on the information from your insurance carrier.
3. Once the estimate is reviewed and the patient's questions are answered we collect 50% of the **estimated** facility fee on the date of service.
4. After your procedure the business office will file your claim to your insurance provider based off the post-op notes from your physician.
5. Your insurance provider will contact us with the portion of the remaining balance for the facility fee, that is your responsibility.
6. The final bill for the facility fee, will be generated and mailed to the patients.
7. Balance due is expected to be paid within 30days. If there are any questions or concerns regarding your bill the business office should be contact before the balance due date. You can contact our business office at 614-546-4839.

In addition to the facility fee charges, you may receive separate bills for the following services: Your Physician or Surgeon, Anesthesia, Pathology, Radiologist, Cardiologist, Home Health Provider or Durable Medical Equipment. Any questions regarding these services should be directed to the billing offices of the appropriate provider.

Thank you for choosing Taylor Station Surgical Center for your healthcare services. Our patient care is top priority and we appreciate the opportunity to serve you.